


Questions to Transport Advisory Group
9th July, 2025

Question 1 – From Bob Croxton, Treeton Parish Council

Why it cost more for a single rail ticket both ways between Rotherham and Leeds than it does between Sheffield/Meadowhall and Leeds? As illustrated below from Northern Rail's website on the same train the cost is twice as much! This does not encourage people to use Rotherham Station!

OUT Tue 27 May 2025 Sheffield to Leeds			OUT Tue 27 May 2025 Rotherham Central to Leeds		
	Standard	1 st class		Standard	1 st class
12:02-13:25	£14.60	Not available	11:58-13:14	£22.10	Not available
12:15-13:31	£6.60 Limited availability	Not available	12:28-13:31	£13.80	Not available
12:18-13:14	£10.80 Limited availability	Not available	12:58-14:14	£22.10	Not available
12:21-13:01	£14.60	£26.30	13:28-14:33	£13.80	Not available

Cheapest Single fares from £6.60

<div><div></div><div>OUT</div></div> <div>Tue 27 May 2025</div> <div>Sheffield to Leeds</div>			
^ Earlier			
Standard		1st class	
12:02 on time	→ 13:25 on time	<div><div></div>£14.60</div>	Not available
Plat. 3B			
1h 23m, <u>0 changes</u>			
12:15 on time	→ 13:31 on time	<div><div><div></div></div>£6.60</div> Limited availability	Not available
Plat. 4A			
1h 16m, <u>0 changes</u>			
12:18 on time	→ 13:14 on time	<div><div></div>£10.80</div> Limited availability	Not available
Plat. 1A			
56m, <u>0 changes</u>			
12:21 on time	→ 13:01 on time	<div><div></div>£14.60</div>	<div><div></div>£26.30</div>
Plat. 5			
40m, <u>0 changes</u>			

Cheapest Single fares from £13.80



OUT

Tue 27 May 2025

Rotherham Central to Leeds

^ **Earlier**

Standard

1st class

11:58 → **13:14**

on time

on
time



£22.10

Not available

1h 16m, 1 change

12:28 → **13:31**

on time

on
time



£13.80

Not available

Plat. 2

1h 3m, 0 changes

12:58 → **14:14**

on time

on
time



£22.10

Not available

1h 16m, 1 change

13:28 → **14:33**

on time

on
time



£13.80

Not available

Plat. 2

1h 5m, 0 changes

13:58 → **15:14**

on time

on time



£22.10

Not available

Northern Rail

Answer:- This an advanced purchase offer to manage overcrowding on the Leeds to Nottingham service (Fast).

Via our advanced purchase offer Northern Rail aimed to move customers on to its stopping services to make it more attractive from Sheffield and Meadowhall to Leeds.

Question 2 – From Councillor Currie

Please could I ask why the bus stop on Hesley Lane cannot be replaced, when the buses do not stop sometimes or overshoot the place where there should be a stop. I am currently trying to get people in our ward to use public transport instead of their cars and encourage active travel ?

SYMCA

Answer:- The issue of the bus stop at Hesley Lane was currently with SYMCA's infrastructure team and RMBC Highways. The reinstatement of the bus stop was complicated by the fact there was a dropped kerb at the location. The relevant officers would be alerted that this issue had been raised at TAG and request a further update on potential solutions to reinstate.

Question 3 – From Councillor Sheppard

Very often, the live display on bus stops and in Interchanges fail at weekends and bank holidays and remains off until the next working day. This can be a real issue for people who struggle to read timetables or, if at a stop, there may be no timetable at all. What measures could be introduced to ensure a quick reset to the system can be made?"

SYMCA

Answer:- Thank you for raising this. We are aware of this issue and completely understand the difficulties it can cause for our customers, especially when there is no paper timetable available or for those who may find printed timetables hard to read.

When this happens, we strongly encourage people to report faults to us, as we cannot be everywhere but can respond more quickly when issues are logged. We are actively looking at how we can improve this, including introducing new measures to help us manage and reset the system more effectively during weekends and bank holidays.

In the meantime, all bus stops should have up-to-date timetable carousels, and we will look at ways to better promote access to our website and other journey planning tools to help people find up-to-date information.